

# CHANGES TO BANKING OPERATIONS

As we continue to play an active part in preventing the spread of COVID-19 in our communities, the following temporary measures will go into effect from **March 25, 2020:**

## BRANCHES OPEN TO THE PUBLIC

### NORTH

Independence Square  
One Woodbrook Place  
Park Street, POS  
San Juan  
West Court, Diego Martin

### EAST

Arima  
Sangre Grande  
Tunapuna

### CENTRAL

Market Street,  
Chaguanas

### TOBAGO

Roxborough  
Scarborough

### SOUTH

Gulf View  
High Street, San Fernando  
Marabella  
Penal  
Princes Town  
Pt. Fortin  
Pt. Lisas

## BANKING HOURS MONDAY TO FRIDAY

### Mall Branches:

10:00 am to 3:00 pm

### Non-mall Branches:

Monday – Thursday: 8:00 am to 1:00 pm  
Friday: 8:00 am to 2:00 pm

## THE FOLLOWING TRANSACTIONS AND SERVICES WILL BE OFFERED:

- Deposits, bill payments and withdrawal of cash
- Encashment of cheques
- Processing of deposit bags via our FirstBiz service
- Limited loan services
- Wire transfers
- Purchase of drafts
- Fast deposit service

All ATMs located at branches and offsite will remain in service.

## CARING FOR OUR ELDERLY AND DIFFERENTLY ABLED

Given the increased risk for certain groups, we will be prioritising service to pensioners encashing pension cheques and other differently abled customers during the first hour of opening from **March 25th to April 3rd.**

This is part of our bigger commitment to always put our customers and community first.



**First Citizens**

We put you first



1 (868) 62-FIRST (623-4778) [www.firstcitizenstt.com](http://www.firstcitizenstt.com)